

Star & Feature Code Data Sheets (2021)

Call Parking Codes	
***	Dynamically Park a Call (5101 to 5109)
*<Call Park Queue>	Park a Call into a static call park queue
Call Forwarding Codes	
*72<extension or number>	Set Call Forward ALWAYS Destination
*41<extension or number>	Set Call Forward BUSY Destination
*42<extension or number>	Set Call Forward NO ANSWER Destination
*40	Activate Call Forward ALWAYS
*90	Activate Call Forward BUSY
*91	Disable Call Forward BUSY
*92	Activate Call Forward NO ANSWER
*93	Disable Call Forward NO ANSWER
*73	Disable Call Forward
Voice Mail Codes	
5000 or *98	Access owned voicemail
5001	Access voicemail management
Other Star Codes	
*94	Call Record Start
*95	Call Record End
*67<3 to 11 Digit phone number>	Caller ID and Name Block (Privacy)
*77	Activate Block Anonymous
*87	Disable Block Anonymous
*88	Setup Hotdesking
*89	Release Hot desked Phone Back to Owner
*78	Enable Do Not Disturb (DND)
*79	Disable Do Not Disturb (DND)
Contact Center Agent Codes	
*50	Agent Login for one (1) call
*51	Agent Login
*52	Agent Logout
Special Feature Codes	
Transfer key + 03<extension number>#	Transfer to voice mail directly
Transfer key + 04<extension number>#	Transfer to greeting, then hang up
07<extension number>#	Pick up call that's ringing this extension
*30 + <extension number>	Remote user transfer call to an extension